

# QUALITY POLICY

PSV BRASIL, engaged in the Commercialization of Industrial Valves and Accessories, is committed to conducting its activities with ethics, responsibility, and a focus on continuous improvement, ensuring the conformity of its products and customer satisfaction.

Our policy is aligned with the strategic direction of the company, which seeks sustainable growth, market competitiveness, and consolidation as a reference in quality and reliability.

To fulfill this commitment, PSV BRASIL adopts the following principles:

- Continuously pursue excellence in the commercialization of products, improving the processes of the Quality Management System (QMS) to ensure conformity, on-time delivery, and customer satisfaction;
- Consistently meet customer requirements, as well as legal, regulatory, and normative requirements applicable to our scope of activity;
- Identify, assess, and address risks and opportunities that may affect product conformity or customer satisfaction, promoting the effectiveness of the QMS and the sustainability of the business;
- Continuously train and raise awareness among employees so they understand the relevance of their activities and actively contribute to the organization's results and strategic direction;
- Select and evaluate suppliers of products and services, ensuring performance aligned with PSV BRASIL's quality standards and growth strategy;
- Periodically review this Policy and the quality objectives, ensuring their relevance, adequacy, and alignment with the organization's context and strategic direction.



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Diretor

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